

Customer Credit Policy

All invoices are due upon presentation.

Allowing for mail delivery and acceptance into our City National Bank lock box, our accounting department is expecting receipt of your payment within 15 days of the invoice date. After which they may contact you for payment status.

Past due invoices are considered delinquent.

Delinquent accounts are subject to a monthly fee of 2% for liquidated damages. Future shipments may be held until the delinquent amounts are received. Please review our company terms and conditions available on our web-site.

Advances for duty, freight, and other cargo related outlays, are subject to an Advance Fee of **3% of the outlay**, based on the amount advanced.

As an international shipper, you should already understand that all freight charges and customs duties are your responsibility. We can arrange to forward your checks for duty and freight directly to the appropriate party. In addition, we can assist you in establishing an account for direct electronic payment of your duties to U.S. Customs. These options save you the advance fees mentioned above.

We work to provide you with the most professional service available. Remember, however, we are not given credit terms with carriers or U.S. Customs and Border Protection. Consequently, we require prompt payment to ensure expedited handling of every shipment. Please contact any of our office managers to discuss how we can make this system work for you.